

**Feedback from Cleobury Mortimer Library consultation open evening  
7<sup>th</sup> October 2015**

**Comments on Proposal 1 – the transfer of the management of the library service to Cleobury Country Ltd**

- Would need to improve/increase the external signage to the library/CSP/Cleobury Country Centre
- Would need to retain or even increase the provision of noticeboards in the library space for general info and library news.
- It would be important that the Cleobury Country Centre staff who were responsible for delivering the service were personally interested in the library and all it can offer. This proposal would result in changes to what the CCC staff do and things can't be expected to change overnight. CCC staff will need to be supported to change/evolve.

**General comments on the library service**

- Events organised at Cleobury Mortimer library need to be included in the emails that the library service send out to let library users know what is going on across the county.
- There was some doubt about whether the Friends group will survive strongly after this change - will need some support and nurturing. (It was confirmed that support from Locality to work with CCL and the Friends Group on a creating a development plan would be available.
- How could more volunteers be recruited to support the different areas of the library service particularly if it wants to do more activities?
- The many and varied needs of current and potential library users must be considered in the future development of the library service – including supporting people with their interest in books and reading.

**Communication**

- People in Cleobury Mortimer want to know what is happening with the outcome of the consultation, what is recommended as the way forward for the future of the library service, the detail of any proposal and the process of transition involved in implementing this.